Assessing and Prioritizing Initiatives: Reflection on Operating Capacities 1/3

Research has shown institutions that have been particularly successful in supporting a diverse set of students on their path to graduation have prioritized similar operating capacities (critical functions that enable institutions to effectively implement and deliver student-centered solutions). Take a moment to reflect on your institution and how you think you're doing in regards to each of the nine operating capacities. Briefly note a few things you know are already underway, and give your institution a general rating along the scale of "Emerging" to "Exemplary."

Operating Capacity	What are we doing in this area?	How well do we do this?		
1. Leadership & Culture		O O O Emerging Developing Accomplished Exemplary		
2. Communications & Engagement		O O O Emerging Developing Accomplished Exemplary		
3. Talent (Professional Development)		O O O Emerging Developing Accomplished Exemplary		

Assessing and Prioritizing Initiatives: Reflection on Operating Capacities 2/3

Operating Capacity	What are we doing in this area?	How well do we do this?		
4. Strategic Partnerships		O O O Emerging Developing Accomplished Exemplary		
5. Policy		O O O Emerging Developing Accomplished Exemplary		
6. Institutional Research & Data		O O O Emerging Developing Accomplished Exemplary		

Assessing and Prioritizing Initiatives: Reflection on Operating Capacities 2/3

Operating Capacity	What are we doing in this area?	How well do we do this?		
7. Information Technology		O O O Emerging Developing Accomplished Exemplary		
8. Strategic Finance		O O O Emerging Developing Accomplished Exemplary		
9. Student-focused Operating Model		O O O Emerging Developing Accomplished Exemplary		

Assessing and Prioritizing Initiatives: Reflection on Solution Areas 1/2

Research has shown institutions that have been particularly successful in supporting a diverse set of students on their path to graduation have prioritized similar solution areas (student-facing programs and services in which an institution attempts to improve student outcomes). Take a moment to reflect on your institution and how you think you're doing in regards to each of the six solution areas. Briefly note a few things you know are already underway, and give your institution a general rating along the scale of "Emerging" to "Exemplary."

Solution Area	What are we doing in this area?	How well do we do this?
1. Developmental Education		O O O Emerging Developing Accomplished Exemplary
2. Advising		O O O Emerging Developing Accomplished Exemplary
3. Student Support		O O O Emerging Developing Accomplished Exemplary

Assessing and Prioritizing Initiatives: Reflection on Solution Areas 2/2

Solution Area	What are we doing in this area?	How well do we do this?		
4. Career Support		O O O Emerging Developing Accomplished Exemplary		
5. Pedagogy & Digital Learning		O O O Emerging Developing Accomplished Exemplary		
6. Financial Aid		O O O Emerging Developing Accomplished Exemplary		

Assessing and Prioritizing Initiatives: Group Discussion 1/5

Come together as a group and discuss how you think your institution is doing in regards to each of the operating capacities and solution areas. Briefly note a few things you know are already underway, and give your institution a general rating.

Operating Capacity	What are we doing in this area?	Group Rating	What could we be doing in this area that we are not? What could we do better?	What would it take to do this new work and/or to improve the work we are doing?
1. Leadership & Culture		Emerging Developing O Accomplished Exemplary		
2. Communications & Engagement		Emerging Developing O Accomplished Exemplary		
3. Talent (Professional Development)		Emerging Developing O Accomplished Exemplary		

Assessing and Prioritizing Initiatives: Group Discussion 2/5

Operating Capacity	What are we doing in this area?	Group Rating	What could we be doing in this area that we are not? What could we do better?	What would it take to do this new work and/or to improve the work we are doing?
4. Strategic Partnerships		Emerging Developing O Accomplished Exemplary		
5. Policy		Emerging Developing O Accomplished Exemplary		
6. Institutional Research and Data		Emerging Developing O Accomplished Exemplary		

Assessing and Prioritizing Initiatives: Group Discussion 3/5

Operating Capacity	What are we doing in this area?	Group Rating	What could we be doing in this area that we are not? What could we do better?	What would it take to do this new work and/or to improve the work we are doing?
7. Information Technology		Emerging Developing O Accomplished Exemplary		
8. Strategic Finance		Emerging Developing O Accomplished Exemplary		
9. Student-focused Operating Model		Emerging Developing O Accomplished Exemplary		

Assessing and Prioritizing Initiatives: Group Discussion 4/5

Solution Area	What are we doing in this area?	Group Rating	What could we be doing in this area that we are not? What could we do better?	What would it take to do this new work and/or to improve the work we are doing?
1. Developmental Education		Emerging Developing O Accomplished Exemplary		
2. Advising		Emerging Developing O Accomplished Exemplary		
3. Student Support		Emerging Developing O Accomplished Exemplary		

Assessing and Prioritizing Initiatives: Group Discussion 5/5

Solution Area	What are we doing in this area?	Group Rating	What could we be doing in this area that we are not? What could we do better?	What would it take to do this new work and/or to improve the work we are doing?
4. Career Support		Emerging Developing O Accomplished Exemplary		
5. Pedagogy & Digital Learning		Emerging Developing O Accomplished Exemplary		
6. Financial Aid		Emerging Developing O Accomplished Exemplary		